

Mile Oak Primary School

Graham Avenue, Portslade, Brighton. BN41 2WN

Dear Parent/Carer,

Letter sent: 1st February 2019



SCHOOL PING - OUR NEW PARENT-SCHOOL COMMUNICATION APP

We are launching a new way of communicating with you. SchoolPing is a free-to-download app that keeps you connected to all of your child's school news, via instant messages sent straight to your smartphone. It is easy, safe and convenient to use and will help keep you in the loop with everything from your child's progress to sports day and parents' evenings. Other schools in the local authority are now using SchoolPing and with the additional benefits, we have therefore decided to move to this new system.

SchoolPing has many benefits over our current text / email service, these are:

- You will receive live notifications of new messages
- We are able to send any forms/letters/newsletters directly to you via the app
- We are able to upload photographs
- Accessible from multiple devices – phone, tablet or computer
- We are able to send much longer messages to parents and messages can also contain attachments
- School events are on the integrated calendar, which you will have full access to. You can sync this with your own calendar and set reminders for events for your own child/ren
- Parent Evening appointments will be available to be booked directly via the app – we will advise when this is live.
- Eco friendly and very cost effective for the school

For **SchoolPing** to be successful, we need parents and carers to download the free app and log into it using your login details, which we will email to you. We will send a paper copy only if you have not provided the school with a current email address. If you do not own a smartphone, you can log in to your account via the **SchoolPing** webpage <https://mileoak-brighton-hove.secure-dbprimary.com/service/util/login?path=/brighton-hove/primary/mileoak> (a link is also available via our school website) a traditional email service is also available. **Please ensure you provide the school with an up to date email address if you have not already done so.**

Once you have downloaded the SchoolPing app and created an account, you will be able to see the school calendar and you will start receiving communications from the school. During transition to SchoolPing we will continue to send important information via Groupcall and we will give you notice of the date when Groupcall ceases completely.

If you have any queries please contact the School Office who will be happy to assist you.

Yours sincerely,

Mr L Lording
Headteacher